

Place
Stamp
Here

POLSINELLO HEATING AND COOLING

P.O. Box 211, 241 Riverside Ave.

Rensselaer N.Y. 12144

FOR OUR VALUED CUSTOMERS

Loyalty Credits

It is our goal to reward our loyal service plan customers. For each consecutive year you renew your service plan, you earn a \$50.00 credit (up to a maximum of \$300.00 per plan). You can use all or a portion of these credits toward the purchase of heating and cooling equipment.

Check the figures below to see how much you can redeem. Credits are not transferable from one plan to another. They have value only as a credit toward the following equipment purchased from Polsinello Fuels, Inc.

Boiler	\$300.00
Indirect Water Heater	\$300.00
Central A/C System	\$300.00
Furnaces	\$300.00
Condenser Unit	\$100.00
Gas Burner	\$200.00
Gas-Fired Water Heater	\$100.00

General Conditions

1. The annual service fee payable under this agreement is non-refundable and will not be pro-rated if this Agreement is terminated for any reason.
2. This agreement is being offered to you because you are now or have indicated you will become, a regular customer of Polsinello Fuels, Inc. ("PFI"). If during the Contract Period you, or the person to whom this Agreement is assigned, ceases to be a regular customer of PFI, PFI may terminate this Agreement
3. This Agreement covers only the equipment located at the residence set forth in your enrollment form.
4. This Agreement may be transferred to a new owner of the residence as described in your enrollment form—provided the new owner complies with all the terms and conditions of this Agreement.
5. PFI may terminate this Agreement if the equipment covered hereunder becomes unserviceable or if your account with PFI becomes thirty (30) or more days delinquent.
6. PFI shall have the right to inspect the equipment covered hereunder prior to its acceptance of this Agreement and reserve the right to decline acceptance after such inspection.
7. Charges for services performed by PFI prior to its acceptance of this Agreement are not included hereunder and shall be timely paid for by you.
8. This Agreement does not include the cost of labor or materials for repair or replacement when the failure of the equipment is due to problems caused by the fuel supplier, nor does it cover the cost of labor or materials for repairs and replacements resulting from acts of God, fire, water in basement, defects in piping system, defects in duct work or homeowner caused problems.
9. PFI's obligation to furnish parts under this Agreement is subject to the availability of such parts through normal sources of supply.
10. PFI shall not be liable for any loss, damage or injury caused by failure or delay in performing services hereunder when such failure or delay arises out of causes beyond PFI's control. Nor shall PFI be liable for any other loss, damage or injury arising hereunder unless caused by its negligence.
11. This Agreement contains the entire understanding between us relating to the subject matter hereof.

**Total
Lower
Cost**

**POLSINELLO
FUELS INC.**

Polsinello Heating and Cooling

Division of Polsinello Fuels, Inc.

241 Riverside Ave.

Rensselaer, NY 12144

*Total Comfort
Gas Service
Agreement*

Designed for your assurance of.....

*Comfort
Convenience
Economy*

Of all your heating needs

465-3535 or 463-0084

Customer Service Dept. Ext. 2

A full maintenance service contract that will cover repair or replacement for any part of the heating boiler or furnace system that requires service due to normal usage except as listed below. Having a full service agreement not only makes you a priority customer, but also reduces energy costs and extends the life of your equipment.

“TOTAL HEATING COMFORT” Plan

COVERAGE:

- Annual Tune Up and Efficiency Test (Please call for an appointment)
- Parts and Labor (*except as noted**) for **24 Hour “Emergency” No Heat Service Calls** between September 30th & June 1st.
- All other Parts and Labor (*except as noted**) for Boiler and Furnace Equipment Repairs scheduled during normal business hours.
- Also a \$150.00 Allowance will be made toward the Replacement cost of a New Boiler or Furnace (when installed by Polsinello Heating and Cooling.)

PARTS COVERED:

Altitude and Temperature Gauge, Blower Bearings, Blower Motor (up to 1/2hp.), Blower Wheel, Blower Pulleys, Blower Shaft, Boiler Relays and Controls, Circulator Switching Relay, Combustion Chamber (excluding boiler base), Draft Regulator, Expansion or Diaphragm Tank, Fan Wheel (burner), Flue Damper, Gas Valve, Gas Pilot Assembly, Electronic and Hot Surface Igniters, Low Voltage Transformer, Relief Valve, Solenoid Coil and Solenoid Valve, Smoke Pipe, Zone Valve Motors.

ANNUAL TUNE-UPS:

All tune-ups will be performed Monday through Friday during normal working hours. Cleaning and emergency services on separate hot water heaters will be billed time and materials-no coverage on parts or labor. Tune up must be performed within the contract period. Units must be scheduled for cleaning before the heating season (Nov.-Feb.). There will be absolutely no refunds (but may be transferred to a new homeowner of the same property location).

BEFORE YOU MAKE A SERVICE CALL:

- **CHECK THERMOSTAT**
-Be sure it is at proper temperature
- **CHECK SWITCHES**
-Emergency Switches Left Off are NOT covered
- **CHECK FUSES/CIRCUIT BREAKERS**

Please call 463-0084 or 465-3535 Ext 2 to make an appointment to have your unit inspected and serviced.

***** NEW CUSTOMERS MUST HAVE AN INSPECTION BEFORE AGREEMENT WILL BE ISSUED. *****

***** ANY PRE-EXISTING CONDITIONS WILL BE SERVICED AT PREVAILING RATES. *****



GENERAL CONDITIONS:

Performance under this Agreement by PFI is contingent upon Customer purchasing his entire Servicing requirements from PFI and upon Customer's account being current at all times.

Polsinello Fuels, Inc. will repair or replace any of the listed parts which may become defective due to normal use of wear or tear during the life of this Agreement.

CONTRACT PERIOD

This agreement does not become effective until paid in full and inspected by PFI and will continue in effect for one year from date of issue unless cancelled by either party with 30 days advanced written notice. This agreement **WILL** be automatically renewed each year. Prices are subject to change on a yearly basis.

*PARTS AND LABOR EXCLUDED:

Air Cleaners, Air Valves, Blown Fuses or Circuit Breakers, Chimneys or Induced Draft Systems, Complete Burner Installations, Complete Heating System Installation, Thermostats, Circulator Repairs or Complete Circulator Replacement, Domestic Hot Water Equipment (hot water coils, mixing valves and separate hot water tanks). Emergency Switches Left Off, Flow Valves, Frozen Gas Lines from Utility, Heating Distribution Systems (piping and ductwork). Humidifiers, Improper Thermostat Settings, Micro Processor, Pressure Reducing Valves, Plugged Air Filters, Zone Valve Bodies, Commercial and Multi- Dwelling units.

Cost \$_____ Plus Tax

Total Lower Cost
POLSINELLO FUELS INC.

POLSINELLO HEATING AND COOLING

P.O. Box 211, 241 Riverside Ave., Rensselaer N.Y. 12144
465-3535 463-0084 Ext. 2

Name _____

Address _____ City / State _____

Telephone: _____ E-Mail _____

Please enroll me in the PFI “Total Heating Comfort” Full Service Agreement \$ _____ Plus Tax

Payment Enclosed Charge my Account Acct#: _____

Signature _____ Date _____