

STAMP

POLSINELLO FUELS

P.O. BOX 211

241 Riverside Avenue

Rensselaer, NY 12144

For Our Valued Customers *Loyalty Credits*

It is part of the **Total Lower Cost** (TLC) program to reward our loyal service plan customers. For each consecutive year you renew your service plan, you earn a \$50 credit (up to a maximum of \$300.00 per plan). You can use all or a portion of these credits toward the purchase of new heating and cooling equipment.

Credits are not transferable from one plan to another. They have value only as a credit towards the following equipment when purchased and installed by Polsinello Fuels. Loyalty Credits expire upon termination or non-renewal of the service agreement. Items below are redeemable for Loyalty Credits:

Boiler
Indirect Water Heater
Central A/C System
Furnaces
Condenser Unit
Aboveground Tank
Underground Tank Replacement
Oil Burner
Oil-Fired Water Heater
UV Lights
Quality Air Systems



GENERAL CONDITIONS

1. The annual service fee payable under this agreement is nonrefundable and will not be pro-rated if this Agreement is terminated for any reason.
2. This agreement is being offered to you because you are now or have indicated you will become, a regular customer of Polsinello Fuels. ("PF"). If during the Contract Period you, or the person to whom this Agreement is assigned, ceases to be a regular customer of PF, PF may terminate this Agreement.
3. This Agreement covers only the oil burner located at the residence set forth in your enrollment form.
4. This Agreement may be transferred to a new owner of the residence as described in your enrollment form—provided the new owner complies with all the terms and conditions of this Agreement.
5. PF may terminate this Agreement if the oil burner covered hereunder becomes unserviceable, or if your account with PF becomes thirty (30) or more days delinquent, without any refund. If customer fails to pay and PF needs to take action the customer will pay all reasonable attorney's fees, disbursements and other costs and expenses incurred by PF in connection with collecting the funds from the customer.
6. PF shall have the right to inspect the oil burner covered hereunder prior to its acceptance of this Agreement and reserve the right to decline acceptance after such inspection.
7. Charges for services performed by PF prior to its acceptance of this Agreement are not luded hereunder and shall be timely paid for by you.
8. This Agreement does not lude the cost of labor or materials for repair or replacement when the failure of the oil burner is due to condensation or waxing of fuel systems where an above ground outside tank is subjected to cold weather , nor does it cover labor and materials for repair and replacement resulting from acts of God, fire, water in basement, defects in piping system, defects in duct work or homeowner caused problems.
9. PF's obligation to furnish parts under this Agreement is subject to the availability of such parts through normal sources of supply.
10. PF shall not be liable for any loss, damage or injury caused by failure or delay in performing services hereunder when such failure or delay arises out of causes beyond PF's control. Nor shall PF be liable for any other loss, damage or injury arising hereunder unless caused by its negligence.
11. This Agreement contains the entire understanding between us relating to the subject matter hereof.

**Total
Lower
Cost**

**POLSINELLO
FUELS**

241 Riverside Avenue
Rensselaer, NY 12144

Total Comfort Fuel Oil Heating AGREEMENT

Designed for your assurance of . . .

- **Heating Comfort** •
- **Peace of Mind** •
- **Total Lower Cost** •

and all your heating needs!

CALL: 465-3535

Your *Total Lower Cost* Plan

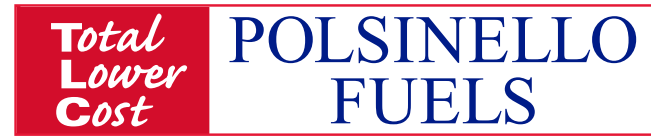
A full maintenance service agreement will cover repair or replacement of any part of the oil-fired boiler or furnace that requires service due to normal usage except as listed in this agreement. Having a full service agreement not only makes you a priority customer but also reduces your energy costs, extends the life of your equipment and provides you with the **Total Lower Cost** (TLC) you deserve. A service agreement provides the peace of mind, comfort and savings our customers have come to expect from Polsinello Fuels.

COVERAGE:

- An annual tune-up and efficiency test. (Call to schedule!)
- Parts and labor for 24 hour “emergency” no heat service calls, except as listed.
- Parts and labor for scheduled heating equipment repairs.
- \$50 Loyalty Credit will be earned each year this agreement is renewed. These credits can be applied towards the replacement of equipment listed in the Loyalty Credit Section.

PARTS COVERED:

Air Valves, Altitude and Temperature Gauge, Blower Bearings, Blower Motor (up to 1/2hp), Blower Wheel, Blower Pulleys, Blower Shaft, Boiler Relays and Controls, Circulator Motor, Circulator Bearing and Couplers, Combustion Chamber (excluding boiler base), Draft Regulator, Electrodes, End Cone, Expansion or Diaphragm Tank, Exposed Oil Lines, Fan Wheel (burner), Firomatic Valve, Flare Fittings, Fuel Filter Cartridge, Fuel Pump, Fuel Pump Gasket, Fuel Pump Bleeder, Fuel Pump Seal, Fuel Pump Oil Strainer, Oil Line Fittings, Flue Damper, Ignition Transformer, Low Voltage Transformer, Nozzle, Nozzle Adapter, Nozzle Line, Oil Burner Motor, Oil Filter, Oil Tank Valve, Relief Valve, Solenoid Coil and Solenoid Valve, Smoke Pipe, Thermostat, Thermostat Sub Base, Tiger Loops, Zone Valve Motors, Anti-Hum Device.



All annual tune-ups must be performed Monday through Friday during normal working hours before the heating season (Nov-Feb). Annual tuneup must be performed within the contract period. There will be absolutely no refunds, however, this service agreement may be transferred to a new homeowner of the same property location. Tuneup and service on separate hot water heaters will be billed at time and material rates; they are not covered by this agreement.

BEFORE YOU MAKE A SERVICE CALL:

- Check the Thermostat — Be sure it is set at the proper temperature and not operating a program. Also, check the batteries!
- Check the switches — Emergency shutoff switches can be accidentally turned off.
- Check the fuses/circuit breakers.
- Check the oil tank for oil.

TankSure®:

TankSure® is proactive ultrasonic tank inspection and tank replacement warranty. It monitors, protects and maintains your equipment, minimizes unexpected tank leaks and provides a 1 year \$1,000 Warranty Coverage.

Add it to your service agreement for a drastically discounted price!

- Must be done at the time of the tune-up.
- Call to schedule tune-up and TankSure® test.

TankSure warranty valid after Polsinello inspection and agreement with TankSure full contract terms and conditions. Offer only good on aboveground tanks *Must be done at the time of the tune-up *Warranty eligibility is based upon passing the inspection *This is not a guarantee against leaks and/or tank failure.

Please call 465-3535 to make an appointment to have your unit inspected and serviced.

Full Maintenance Agreement

GENERAL CONDITIONS:

Any service or repairs to preexisting conditions will be billed at time and material rates; they are not covered by this agreement. Performance under this agreement by Polsinello Fuels is contingent upon customer purchasing the entire fuel oil requirements from Polsinello Fuels and upon customer’s fuel oil account being current at all times.

CONTRACT PERIOD:

This agreement does not become effective until paid in full and inspected by Polsinello Fuels and will continue in effect for one year from date of issue unless cancelled by either party with 30 days advanced written notice. This agreement will be automatically renewed unless otherwise notified in writing by the customer. Prices are subject to change on a yearly basis.

PARTS AND LABOR EXCLUDED:

Air Cleaners, Blown Fuses or Circuit Breakers, Chimneys or Induced Draft Systems, Complete Burner Installations, Complete Heating System Installation, Thermostats, Complete Circulator Replacement, Domestic Hot Water Equipment (hot tanks). Emergency Switches Left Off, Flow Valves, Frozen Oil Lines from Oil Tank (Outside Tanks should use Kerosene Only). Heating Distribution Systems (piping and ductwork). Humidifiers, Improper Thermostat Settings, Oil Tanks, Oil Fill Pipes, Oil Vent Pipes and Caps, Oil Gauge, Out of Oil Calls, Pressure Reducing Valves, Plugged Air Filters, Underground Oil Storage Tanks, Underground Oil Lines, Low Water cutoffs, Zone Valves (Bodies and/or heads), Commercial and Multi-Dwelling units.



P.O. Box 211, 241 Riverside Ave
Rensselaer, NY 12144
465-3535 • 463-0084 • Ext. 2

Name _____ Home Telephone _____ Mobile Phone: _____

Address _____ City/State _____ Email: _____

Please enroll me in the PF’S “Total Heating Comfort” Full Maintenance Agreement

Please enroll me in the PF’S “Total Heating Comfort” Full Maintenance Agreement **with TankSure®**

TankSure warranty valid after Polsinello inspection and agreement with TankSure full contract terms and conditions. Offer only good on aboveground tanks.

Payment Enclosed _____ Charge my Account _____ Account# _____

Signature _____ Date _____