

STAMP

POLSINELLO FUELS

P.O. BOX 211
241 Riverside Avenue
Rensselaer, NY 12144

For Our Valued Customers —

Loyalty Credits

It is our goal to reward our loyal service plan customers. For each consecutive year you renew your service plan, you earn a \$50.00 credit (up to a maximum of \$300.00 per plan). You can use all or a portion of these credits toward the purchase of heating and cooling equipment.

Credits are not transferable from one plan to another. They have value only as a credit toward the following equipment purchased from Polsinello Fuels. Loyalty Credits expire upon termination or non renewal of service agreement. The items below are redeemable for Loyalty Credits:

Energy Star Audit
Boiler
Indirect Water Heater
Central A/C System
Furnaces
Condenser Unit
Aboveground Tank
Underground Tank Replacement
Oil Burner
Oil-Fired Water Heater
UV Lights
Quality Air Systems



General Conditions

1. The annual service fee payable under this agreement is non-refundable and will not be pro-rated if this agreement is terminated for any reason.
2. This Agreement is being offered to you because you are now or have indicated you will become, a regular customer of Polsinello Fuels. ("PF"). If during the Contract Period you, or the person to whom this agreement is assigned, ceases to be a regular customer of PF, PF may terminate this agreement.
3. This agreement covers only the air conditioning equipment located at the residence set forth in your enrollment form. Only one unit per contract.
4. This agreement may be transferred to a new owner of the residence as described in your enrollment form—provided the new owner complies with all the terms and conditions of this agreement.
5. PF may terminate this agreement if the equipment covered hereunder becomes unserviceable or if your account with PF becomes thirty (30) or more days delinquent without any refund.
6. PF shall have the right to inspect the equipment covered hereunder prior to its acceptance of this agreement and reserve the right to decline acceptance after such inspection.
7. Charges for services performed by PF prior to its acceptance of this agreement are not included hereunder and shall be timely paid for by the contract holder.
8. This agreement does not include the cost of labor or materials for repair or replacement when the failure of the equipment is due to acts of God, fire, water in basement, defects in piping system, defects in duct work or homeowner caused problems.
9. PF's obligation to furnish parts under this agreement is subject to the availability of such parts through normal sources of supply.
10. PF shall not be liable for any loss, damage or injury caused by failure or delay in performing services hereunder when such failure or delay arises out of causes beyond PF's control. Nor shall PF be liable for any other loss, damage or injury arising hereunder unless caused by its negligence.
11. This agreement contains the entire understanding between the consumer and PF relating to the subject matter hereof.

**Total
Lower
Cost**

**POLSINELLO
FUELS**

Total Cooling Comfort
Air Conditioning
AGREEMENT

*Designed for
your assurance
of all your
cooling needs!*

- **Air Conditioning Comfort** •
- **Convenience** • **Economy** •

(518) 465-3535
Service Department

POLSINELLO HEATING AND COOLING
(division of Polsinello Fuels)

P.O. Box 211, 241 Riverside Ave., Rensselaer, NY 12144
465-3535

Name _____ Home Telephone _____

Mobile Phone: _____

Address _____ City/State _____

Email: _____

Please enroll me in the PFI Total Cooling Comfort Service Agreement

Payment Enclosed

Charge my Account

Account# _____

Signature _____

Date _____

General Conditions for Total Cooling Comfort Air Conditioning Plans

- Annual tune-up of system is included. Tune-up will be performed in conjunction with heating system tune-up, if possible.
- All labor charges for system repairs during normal working hours are included, unless excluded within this agreement.
- Any pre-existing service conditions will be billed at prevailing rates.
- Accounts must be approved for credit and current with established credit terms.

This agreement is for residential equipment up to 5 tons (60,000 BTUs)

All tune-ups will be performed Monday through Friday during normal working hours. Tune-up must be performed within the contract period. There will be absolutely no refunds, however the Agreement may be transferred to a new homeowner of the same property location.

Contract Period

This agreement does not become effective until paid in full and inspected by Polsinello Fuels and will continue in effect for one year from date of issue unless cancelled by either party with 30 days advanced written notice. This agreement will be automatically renewed unless otherwise notified in writing by the customer. Prices are subject to change on a yearly basis.



Polsinello Fuels will repair or replace any of the listed parts which may become defective due to normal wear or tear during the duration of this agreement.

Parts Covered:

- Accumulators
- Blower Motor
- Blower Pulley
- Blower Wheel
- Compressors (under warranty)
- Condensate Pump
- Condenser Coils (under warranty)
- Condenser Fan
- Condenser Motor
- Contactors
- Crankcase Heater
- Defrost Relay
- Defrost Switch
- Defrost Timer
- Expansion Valve
- High Pressure Control
- Holding Relays
- Low Pressure Control
- Motor Protectors
- Motor Starters
- Rain Shield
- Reversing Valve
- Reversing Valve Solenoid
- Running Capacitors
- Start Capacitors
- Start Relays
- Thermostat (standard)
- Thermostat Sub Base (standard)
- Time Delay Relays
- Timer Relays
- Transformers
- Wiring in Condensing Unit

Your Total Cooling Comfort Full Maintenance Agreement

A maintenance air conditioning contract will cover repair or replacement for any part of the air conditioning system that requires service due to normal usage as listed. Having a full service air conditioning contract not only makes you a priority customer, but also reduces energy costs and extends the life of your equipment.

Total Cooling Comfort Plan

Our Air Conditioning Tune-Up Includes:

- Clean Indoor and Outdoor Coils, as needed
- Check and Clean Indoor Furnace or Air Handler Air Filter (Install replacement air filters if supplied by owner at time of inspection)
- Check Blower Assembly
- Lubricate Blower and Blower Motor
- Lubricate Condensing Fan Motor
- Check Fan Belts, Pulleys and Bearings
- Check Wiring on Indoor and Outdoor Units
- Clean and Check Condensate Water Drain
- Check Operation of Thermostat and Control
- Check Freon Level and Add Up to Two Pounds FREE
- Provide Report of Condition of Unit

Before You Make a Service Call:

- Check Thermostat – be sure it is at proper temperature
- Check Switches
- Check Fuses/Circuit Breakers

Please call or 465-3535 to make an appointment to have your unit inspected and serviced.